

Q: Who is eligible for services?

A: Anyone 60 and over are eligible for many of our services. Some require specific health needs.

Q: What is the cost for services?

A: A majority of our services are on a donation basis. The remainder have specific fees.

Q: How can I convince mom & dad to accept help from your agency?

A: A case manager will meet with you and your parents in their home to discuss available services.

Q: I'm almost 60, so can I receive services?

A: We are mandated to serve only those 60 and above. Depending on funding and availability those 18 and above may be able to receive respite services.

Q: What is respite?

A: Respite is giving care givers time away. We can care for the loved one in their home or at our agency.

Q: Who qualifies for respite?

A: People who require - though may not have access to - 24 hour care.

Q: What kind of jobs can be done by the Home Repair Program?

A: Minor home repairs and chores: electrical, plumbing, roof patching (single story), washing windows, etc.

Q: What if we need help with a service that you do not provide?

A: Our case managers will direct you to the appropriate source and can help you gain access.

Q: What kind of trips do you offer?

A: We offer a variety of day trips and overnight trips.

Q: I would like to volunteer, what opportunities do you offer?

A: We depend on volunteers for transportation, friendly visitors, tele-ties, and craft projects.

Q: Insurance problems are so confusing. Do you offer help?

A: Yes, we are available to assist with health insurance, medicare, and medicaid issues.

Q: Do you offer regular programs/assistance for health or financial needs?

A: We offer a foot clinic, a Social Security representative, Alzheimer's support group, and a support group for the visually impaired. Each program is scheduled on a monthly basis.

Q: Do you serve hot meals at your senior center?

A: Meals are served on Monday, Tuesday, Wednesday, and Thursday. A donation of \$2.00 is requested.

Q: What if I cannot afford to donate for your services?

A: No one is denied services because of an inability to donate.