



**MONTCALM COUNTY  
CENTRAL DISPATCH AUTHORITY**  
657 North State Street  
Stanton, Michigan 48888  
(989) 831-5253



---

**TECHNICAL ADVISORY COMMITTEE  
MINUTES**

May 12th at 9:00 a.m.

MCCDA/MCES Conference Room, 657 N. State St., Stanton, MI 48888

**Present:** Jeff Troyer – Central Dispatch Director.  
Darin Dood – Small City and Village Police Departments  
Jerry Payne – Montcalm County Emergency Services  
Michelle Rose – Central Dispatch  
Brian Waber – Montcalm County Sheriffs Dept.  
Angel Ouwinga – Michigan State Police  
Gary Valentine – Greenville Dept of Public Safety (arrived @ 9:37 a.m.)

**Others Present:** Steve VanHolstyn – Montcalm County Fire Chiefs

The meeting was called to order by Jeff Troyer at 9:02 a.m.

Motion by Waber, supported by Rose to approve the agenda. Motion carried.

Motion by Ouwinga, supported by Rose to approve the March 10<sup>th</sup> meeting minutes as presented.  
Motion carried.

Public comments were offered; none received.

**MCFA Report:**

Steve VanHolstyn was absent but sent Troyer his report:

Montcalm County Fire Chiefs Report  
May 12, 2009

The Sheridan Fire Department was having some coverage issues with their fire pagers. So, at their request, their tones have been added to the Fire South Tower and they will be paged on both the Fire East and Fire South Towers. I have spoken to Capt Chris Smith from their department and everything is working great.

The Montcalm Township Fire Department, since moving solely to the South Fire Tower, has not had any issues and their coverage problem has been alleviated. Both departments are appreciative to the timely resolution that Director Troyer has demonstrated to these issues.

Day Township Fire and Lakeview Fire District have recently acquired hydraulic extrication tools (Jaws of Life) adding to the number of fire departments that are doing vehicle extrication. Response maps are being finalized with MCES and other pertinent agencies.

The Fire Chiefs have been discussing the automatic mutual aid possibilities and based on a discussion and presentation at the last Chief's meeting by Director Troyer, the Chiefs have opted to postpone this project until the new computer system for dispatch arrives.

The Fire Chiefs have approved the decision to leave Steve VanHolstyn as the Fire Service TAC Representative until further notice.

The Fire Chiefs were provided a tour of the Mobile Command Center at the last Chiefs meeting by MCES Shane Grinnell. There still seems to be a need to develop an activation procedure for any agency to request the Command Center.

Director Troyer spoke at the last Chiefs meeting on the upcoming and pending communication grants. This presentation proved very valuable to the Fire Chiefs and were thankful for Director Troyer's time.

Rose inquired about those departments having pager icons for two different towers. Are they supposed to be toned twice from each tower or once from each tower (total of two tones) when they are dispatched. Troyer advised once from each tower for a total of two tones. Rose requested an email be disbursed for clarification.

### **Police Chiefs Report:**

Chief Dood announced that SunGuard OSSI will be on site next Tuesday (May 19<sup>th</sup>) to conduct a hands-on demonstration of the LE Records Management System and all optional add-ons.

### **Traffic Enforcement Projects:**

Ouwinga advised that MSP will have various OWI & Seat Belt Enforcements from May 18<sup>th</sup> – June 1<sup>st</sup>. Waber advised that MCSO has several Seat Belt Enforcement zones from May 18<sup>th</sup> – June 1<sup>st</sup>. Waber also provided a schedule to Troyer with the dates and times of the detail.

Ouwinga advised she would send further details to Troyer via email. Troyer requested that any projects that may pop up before the July 4<sup>th</sup> weekend, to send to him via email as well.

### **OLD BUSINESS**

#### **CAD & MOBILE SOFTWARE:**

Troyer advised the Committee that the Authority Board approved the Records Management System bill-back formulas. Troyer provided a copy of the formulas to all committee members and gave a brief overview of the cost breakdown.

Troyer also provided Committee with a proposed implementation schedule for the new system. A lengthy discussion occurred.

Gary Valentine (Greenville DPS) entered the meeting at 9:37 a.m..

### **NEW BUSINESS**

#### **MDT VPN PROBLEMS:**

Troyer advised all members that he is aware of the VPN connection problems. He has been working with Nextel and Mary MacMillen to find where the error is actually occurring but nothing has been pinpointed to be the specific problem. Troyer advised that they are currently looking at another VPN Client – specifically made for the mobile environment. Another lengthy

discussion occurred. Troyer advised that they are getting close to getting a few demo licenses so we can test the Mobile VPN Client out. He is waiting until Mary MacMillen has the opportunity to sit in on a conference call to work out the technicalities prior to moving forward.

**MSP LAYOFFS ANNOUNCED:**

Sgt. Brian Waber asked Sgt Ouwinga if she knew any details as to the information released last week about 100 Troopers losing their jobs because of budget cuts. A lengthy discussion occurred.

**BOLs:**

Waber requested clarification on the use of the "Alert Tone" when dispatchers issue general BOLs. Troyer advised the alert tone is to be used for PRIORITY items; not just BOLs. Troyer advised that a pre-announcement can be aired "State and County Units in the area of M46, stand by for BOL – Wreckless Driver". Then the BOL can be aired. Waber and Ouwinga would like to see the Alert Tone reserved for PRIORITY calls for service. Rose requested an email for clarification from the Director to the dispatch staff reinstating when and when not to use Alert Tones.

Motion by Rose, supported by Payne to adjourn the meeting. Troyer adjourned the meeting at 9:55 a.m.